



Fresh Lunch Fairy Orders



Announcement to Schools

The Fresh Lunch Fairy uses an online ordering system called Flexischools for parents to place lunch orders at our school. Australia's #1 school ordering solution, Flexischools, operates in more than 1650 schools across Australia and enabling cashless ordering and payments for schools.

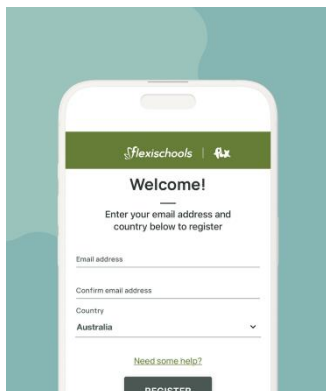
How to set up your Flexischools account

Simply [download the Flexischools App](#) from the Apple or Google stores and follow the prompts to create an account.

You can also sign up through the Flexischools website flexischools.com.au

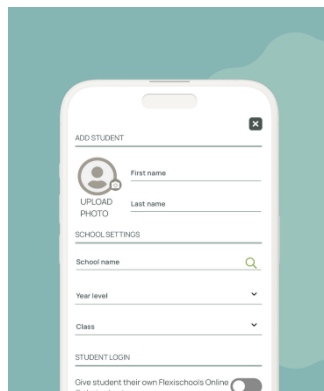


If you already have a Flexischools account you can simply add a new student to your existing account.



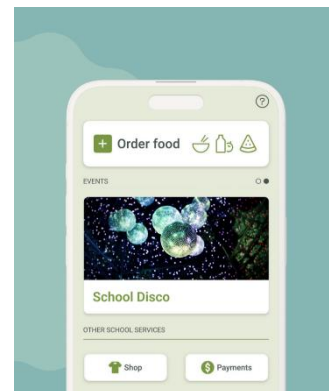
1. Download the app

The Flexischools app is the easiest way to place online lunch orders, buy school uniforms, and receive instant notifications from your school.



2. Register

- Open the Flexischools App and click 'Register'.
- Submit your email address to create an account.
- Go to your inbox and open the registration email from Flexischools.



3. Log in to your Flexischools account and enter your child's details

- Select the 'Profile' icon on the navigation bar.
- Under 'Students', click 'Add new'.
- Enter your child's name, school, year level, and class. Click 'submit'.



- Click on the link and follow the registration process.

How to order

The cut off time for ordering is 8am on the day

- Click the 'Order Food' button at the top of the home page.
- Select which student you would like to place the order for.
- Choose which service, and date you would like to place the order for.
- Make your selections by adding items
- Click "View Order", then "Checkout & Pay"

Tip: Pay-as-you-go for each order, or top-up your Flexischools Wallet.

Cancelling your order

Orders can be cancelled through the Flexischools app prior to being sent to the Fresh Lunch Fairy each morning.

To cancel your order click on “Orders” in the Flexischools app and then click on the order you wish to cancel. If the order is still available to cancel, simply click on the cancel button. The full amount of your order will be refunded to your Flexischools Wallet.

Fee & Charges

A 29c order fee is charged on every canteen order placed through the Flexischools App. This fee is in addition to the cost of the canteen items and is charged at the time of purchase.

There is an additional surcharge for purchases or account top ups made by credit card, debit card or PayPal which is clearly detailed when you check out or pay funds into your wallet. However, parents can top up their Flexischools wallet by Bank Transfer which incurs no surcharge. Click here to [view instructions](#).

Please visit our [Help & Support](#) section for additional information and tips.

Our Terms & Conditions can be found here: [Legal & Privacy](#)

